

35 years of
commitment
ILC
to persons
living with
disabilities

Welcome

The Independent Living Center of Southern California, Inc. (ILCSC) is a non-profit 501 (c)(3) consumer-based, non-residential agency providing a wide range of services to a growing population of people with disabilities. The ILCSC is dedicated to developing services which will offer persons with disabilities the opportunity to seek an individual course towards independence - while educating the community.

ILCSC was established in 1976, and the Service Office was named in honor of its founder, Darrell McDaniel. The ILCSC serves a large geographic area: Glendale, Burbank, the San Fernando Valley, and Santa Clarita; Northern Los Angeles County, including the Antelope Valley.

ILCSC operations are highly dependent upon community support and individual benefactors. Corporate and foundation contributions, grants/contracts, as well as year-round in-kind donations and volunteer services are gratefully received.

Upon request, this brochure is available in alternative formats.

ILCSC CAP Locations

www.ilcsc.org

Administration Office / Client Assistance Program (CAP)

14407 Gilmore Street, #101
Van Nuys, CA 91401
818-785-6934
TTY: 818-785-7097
FAX: 818-785-0330
ilcsc@ilcsc.org
CAP: 800-524-5272 or 818-785-6934
CAP: ilcscap@ilcsc.org

Offices Providing Referral to CAP:

Darrell McDaniel Service Office

14354 Haynes Street
Van Nuys, California 91401
818-988-9525
FAX: 818-988-9585
TTY: 818-988-3533
ilcscserv@ilcsc.org

Lancaster Service Office

1505 West Avenue J #102
Lancaster, California 93534
661-942-9726
TTY: 661-723-2509
FAX: 661-723-2427
ilcscclanc@ilcsc.org

Independent Living Resource Center

423 West Victoria
Santa Barbara, CA 93101
805-963-0595
TTY: 805-963-0595
FAX: 805-963-1350
www.ilrc-trico.org

Client Assistance Program



Independent Living Center
of Southern California

A non-profit agency since 1976

Purpose...

CAP services help ensure that the mandated programs and services under The Rehabilitation Act are provided fairly and effectively, and to promote the rights of the person with a disability to seek and receive services.

Eligibility... this program covers persons with disabilities who

- Receive services from the Department of Rehabilitation or any RSA funded agency;
- Need assistance in the application process, obtaining services; or
- Maintain services from an RSA funded program.

Geographic Areas Served

Van Nuys, Canoga Park/Granada Hills, Glendale/Burbank, Pasadena, Santa Clarita, and Lancaster/Palmdale; Santa Barbara, Thousand Oaks, Oxnard-Ventura, Santa Maria, and San Luis Obispo.

CAP Provides the Following...

- Answers to questions about the Department of Rehabilitation and other RSA funded agencies.
- Informs you of your rights under RSA funded programs and the Americans with Disabilities Act, Title I, Employment
- Assists you in mediation of disputes and appeals when necessary to meet your goals with RSA funded issues.



CAP...is an ombudsman program authorized to help persons with disabilities to understand, procure and protect their rights to benefits under the Rehabilitation Act.



The CAP staff can arrange a meeting with you in the area in which you live

For An Appointment Please Call...

Phone: (818) 785-6934

Fax: (818) 785-0330

TTY: (818) 785-7097

Toll Free: (800) 524-5272

Email: ilcscap@ilcsc.org

If you believe that our internal process for resolving complaints from this CAP office has not been successful, please contact the Westside Center for Independent Living at the following number(s):

(310) 390-3611 Voice

(310) 398-9204 TTY

(310) 390-4906 Fax